

Middlemore Consumer Engagement Questionnaire (MCE-Q)

This Middlemore Consumer Engagement Questionnaire (MCE-Q) is designed to help us understand the unique perspectives of health consumers who represent their communities in health governance groups, for example project teams, steering groups, committees, councils, or boards.

Consumer Engagement is the involvement of patients and/or family members in decision-making and active participation in a range of activities (eg. planning, evaluation, care, research, training, and recruitment) and involves collaboration and partnership with healthcare professionals.

The MCE-Q contains 25 statements. Please read through each statement and rate on a scale of how much you agree or disagree.

This MCE-Q is about your own experience and what matters to you with regard to Consumer Engagement and being a consumer representative at governance level. As you consider each statement, please think about just one governance group that you are currently part of and base your review on that group.

1. My opinions are valued.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
2. I am able to express my views freely.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
3. Participation in this group is important to me.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
4. I am happy with the level of my involvement in the group.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
5. I have helped to influence the work of this group.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
6. All members of this group work in partnership to get the work done.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
7. I am confident that this group takes the feedback provided by its members into consideration.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE

8. I feel safe to speak from my personal perspective. For example, my cultural perspective, my community's perspective, etc.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
9. I feel safe to challenge views expressed by other members of the group.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
10. The practical supports I require to participate in this group are available. For example, with physical access, travel, childcare, or interpreter.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
11. The group leaders know how I can best contribute to their work.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
12. I have enough information and support from the group leaders to carry out my role.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
13. As a member of this group, I have developed my skills in working with others.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
14. My skills and time are well used.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
15. My time and expertise are acknowledged, for example, with a gift voucher or other koha.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
16. I was well oriented to the work of this group.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
17. The work achieved by this group has met my expectations.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE

18. The group's members are representative of the different communities this group serves.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
19. This group has the support and relationships it needs to make things happen.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
20. I believe that this group focuses on the relevant issues.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
21. At meetings, the purpose of each task on the agenda is well defined.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
22. I learn things from this group's meetings that help me understand how to improve the health system.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
23. This group gets things done.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
24. I would not change anything about this group.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE
25. I feel part of the group.				
STRONGLY DISAGREE	DISAGREE	NEITHER AGREE NOR DISAGREE	AGREE	STRONGLY AGREE